



PowerSupply Coordination®  
Service Agreement  
Texas  
(Government)

This Agreement is entered into on November 20, 2014 and is between Direct Energy Business, LLC ("Direct Energy") and HOUSING AUTHORITY OF LAREDO ("Buyer"). Direct Energy and Buyer are sometimes individually referred to herein as a "Party" or collectively as the "Parties".

#### 1. Nature of Service:

This Agreement shall become effective only upon (i) execution by Buyer of the Confirmation and this Agreement; and (ii) the earlier of execution of this Agreement by Direct Energy or written confirmation by Direct Energy of its acceptance of this Agreement to Buyer. Upon such effectiveness, Direct Energy will provide PSC Services and Electricity to meet Buyer's full usage requirements at Buyer's Facility(ies) and Buyer will receive and pay for PSC Services and Electricity to meet such usage requirements. Direct Energy will deliver Electricity to the Host Utility for delivery to Buyer's Facility(ies).

#### 2. Term:

Direct Energy shall use reasonable efforts to commence service on the Facility(ies) on or before the meter read date in the start month stated on the Pricing Attachment or Exhibit B, as applicable. However, Buyer acknowledges that the commencement of service hereunder is dependent upon confirmation by the Host Utility of the completion of all required switching and enrollment processes and if such switching and enrollment processes occur after the Facility(ies) meter read date in the start month stated on the Pricing Attachment or Exhibit B, as applicable. Buyer's Facility(ies) shall be enrolled on or before the next available meter read date. Direct Energy shall not be liable for any lost savings or lost opportunity as a result of a delay in service commencement due to actions or inactions of the Host Utility. Buyer agrees that it shall be solely responsible for any costs assessed by the Host Utility or any third party (pursuant to contract or otherwise) as a result of a change from Buyer's current retail electric provider to Direct Energy and Buyer acknowledges that such costs are not included in the Price.

Service shall continue through the Facility(ies) meter read date in the end month or with respect to PowerPortfolio™ or PowerAdvantage™ service, until the meter read date after the expiration of the Transaction or Transaction Confirmation, if later as stated on the Pricing Attachment or Exhibit B, as applicable (the "Term"), unless sooner terminated as provided herein. At the end of the Term, if Buyer and Direct Energy have not entered into any written modification, amendment or renewal of this Agreement and if Buyer has not elected to obtain service from another supplier, this Agreement shall automatically continue on a month-to-month basis ("Monthly Renewal") at the market-based costs as defined in the Confirmation.

#### 3. Definitions:

As used herein, unless the context clearly indicates otherwise, the following terms shall have the meaning set forth below:

##### "Actual Damages"

means the total amount of the loss that the non-defaulting party (or, in the event of a termination without cause, the non-terminating party) (as applicable, the "Damaged Party") would experience as a result of termination. As to each terminated transaction, Actual Damages shall be deemed to equal: (A) where Direct Energy is the Damaged Party, the positive difference, if any, between the contract price of the Electricity - as described in the Confirmation - for the remaining term of such terminated transaction and the market price of the Electricity for the remaining term of such terminated transaction, in each case as determined by Direct Energy in a commercially reasonable manner; and (B) where Buyer is the Damaged Party, the positive difference, if any, between the market price of the Electricity for the remaining term of such terminated transaction and the contract price of the Electricity - as described in the Confirmation - for the remaining term of such terminated transaction, in each case as determined by Direct Energy in a commercially reasonable manner. For the avoidance of doubt, "contract price" shall include the PSC Services fee for purpose of the above calculations.

##### "Ancillary Services"

means wholesale electric services and products required to facilitate delivery of Energy to the Host Utility.

##### "Confirmation"

refers to the product and pricing attachment(s) to this Agreement, which set forth a description of the Energy product selected by Buyer, describes the pricing for such Energy product, and identifies the Facilities covered by this Agreement. For fixed price service, the Confirmation includes a Part I (Energy product description) and a Part II (Pricing Attachment), in addition to any special provisions to the Agreement agreed to between the Parties. For PowerPortfolio™ or PowerAdvantage™ service, the Confirmation includes a Part I (Product and Pricing description), together with an Exhibit A and Exhibit B, in each case as defined herein. In all cases, the confirmation also includes any special provisions to the Agreement agreed to between the

A handwritten signature in black ink, appearing to be a stylized 'A' or 'J'.

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Parties.

**"Congestion"**

means the situation, as determined by ERCOT, that exists when requests for power transfer across a transmission facility exceed the transfer capability of the facility.

**"Delivery Service"**

means all delivery service provided by the Host Utility.

**"Discretionary Service"**

means a service provided by the Host Utility that is related to, but not essential to, the transmission and distribution of electricity from the point of interconnection of a generation source or third-party electric grid facilities to the point of interconnection with a retail customer or other third party facilities.

**"Electricity"**

means the combination of Energy and Ancillary Services which are provided by Direct Energy under this Agreement.

**"Energy"**

means electrical energy, as measured in kilowatt hours (kWh) or megawatt hours (MWh).

**"ERCOT"**

means the Electric Reliability Council of Texas.

**"ERCOT Nodal Protocols"**

means the ERCOT set of rules and regulations for the Nodal Market, located on the ERCOT website at <http://nodal.ercot.com/protocols/index.html> (both as updated or amended by ERCOT).

**"Event of Default"**

means: (a) the failure of a Party to make, when due, any payment that is required under this Agreement; (b) any representation or warranty made by a Party that proves to be false or misleading in any material respect; (c) the failure of a Party to perform its obligations under this Agreement, except to the extent such failure is excused by a Force Majeure event; (d) Buyer's failure to cooperate with Direct Energy as reasonably required in order for Direct Energy to perform its obligations under this Agreement. If an Event of Default has occurred, (a) the non-defaulting Party shall have the right to setoff and net against any undisputed amounts owed by the defaulting Party to the non-defaulting Party under this Agreement, and (b) Direct Energy shall additionally have the right to setoff and net against any deposit or security provided by Buyer pursuant to this Agreement any amounts, charges or damages owed by Buyer to Direct Energy.

**"Exhibit A"**

applies only to PowerPortfolio™ or PowerAdvantage™ service, and refers to the form of Transaction Confirmation attached to this Agreement, identified as Exhibit A, and which is used to confirm Transactions entered into under this Agreement, as described in the Confirmation.

**"Exhibit B"**

applies only to PowerPortfolio™ or PowerAdvantage™ service, and refers to the list of Facilities attached to this Agreement and identified as Exhibit B, which list specifies the Facilities covered under the scope of this Agreement or Exhibit B, as applicable.

**"Facility (ies)"**

means the electric account meter(s) located at the service address(es) for which Buyer has the authority to purchase Electricity under this Agreement and which are set forth on the Pricing Attachment or Exhibit B, as applicable.

**"Firm"**

means that Parties may only suspend performance hereunder to the extent that such performance is prevented for reasons of Force Majeure.

**"Force Majeure"**

means any "Act of God" or other unexpected and disruptive event beyond the reasonable control of either Party that interferes with its ability to perform its obligations under this Agreement, except for the obligation to pay monies due. Any Party which is unable to perform its obligations hereunder as a result of a Force Majeure event shall provide written notice to the other Party of the existence of such event and exercise due diligence to remove such event with all reasonable dispatch, but shall in no event be required to incur any commercially unreasonable expense in doing so. It is expressly understood by the Parties that the ability of Direct Energy to sell the services provided hereunder at a price greater than the Price paid by Buyer shall not constitute an event of Force Majeure. Conversely, the ability of Buyer to purchase the products and services provided hereunder for an amount less than the Price shall not constitute an event of Force Majeure. Buyer acknowledges that while Direct Energy may take title to Energy provided hereunder, Direct Energy does not own or operate transmission or distribution systems through which Energy is delivered to Buyer, and the Parties therefore agree that Direct Energy shall not be liable for any damages associated with any failure in the delivery of Energy in connection with the failure of such transmission or distribution systems.

**"Host Utility"**

means any investor-owned utility, municipal utility, public utility, or other provider of electric lines whose system is directly interconnected with and which provides Delivery Service to Buyer's Facility(ies).



**"Nodal Congestion"**

means the difference in the price of wholesale electricity between the Real-Time Settlement Point Price in the load zone for the applicable Facility(ies) and the Real-Time Settlement Point Price for the trading hub in the load zone for the applicable Facility(ies). If the difference in price is positive, then Direct Energy shall pass through the cost to be paid by the Buyer. If the difference in price is negative, then Direct Energy shall pass through the credit to Buyer.

**"Nodal Market"**

means the ERCOT wholesale market design, established by ERCOT under the ERCOT Nodal Protocols has taken the place of the current ERCOT zonal market.

**"Point(s) of Delivery"**

mean the point(s) where Energy is delivered to the Host Utility.

**"PowerSupply Coordination (PSC) Services"**

are the services provided by Direct Energy to match the Facility(ies) load, as described in this Agreement. As described in the Confirmation, the fee for PSC Service is included in the Price to be paid by Buyer.

**"Pricing Attachment"**

applies only to fixed price service, and refers to Part II of the Confirmation and describes (together with Part I) the pricing terms applicable to, and the Facilities covered by, this Agreement.

**"Real-Time Settlement Point Price"**

means the real-time price for wholesale electricity under the Nodal Market as published by ERCOT for any settlement point in the ERCOT Nodal Protocols, as calculated hourly by Direct Energy.

**"Transaction Confirmation"**

applies only to PowerPortfolio™ or PowerAdvantage™ service, and is defined in Part I of the Confirmation.

**4. Type of Service:**

Firm - subject only to Force Majeure.

**5. Price:**

Pricing is as set forth in the Confirmation.

**6. Billing and Payment:**

Payment-in-full is due thirty (30) days from the date of the invoice. If Buyer fails to remit payment in full in any month, interest will be assessed on the late balance at the lower of one (1.0%) percent per month or the highest rate allowed by Chapter 2251 of the Texas Governmental Code. Payments hereunder shall be in compliance with Chapter 2251 of the Texas Governmental Code. Buyer may in good faith dispute any portion of an invoice by providing Direct Energy with a written explanation specifying the amount in dispute and the reason for the dispute by the payment due date. Buyer shall remit all invoiced and undisputed amounts by the date due. In all cases, the Parties shall use good faith efforts to resolve any dispute. In the event the Parties are unable to resolve the dispute within ten (10) days of the notice date, either Party may begin legal proceedings to resolve the dispute. Any amounts determined owed, together with interest thereon as provided above, shall be paid within three (3) days of the date on which the dispute is resolved. If Buyer is a governmental entity as defined in Texas Government Code Chapter 2251, then Section 25.482 of the PUCT Electric Substantive Rules (the "Prompt Payment Act" or "PPA") shall apply to this Agreement, notwithstanding any other provisions to the contrary.

Buyer will receive from Direct Energy a monthly invoice following its meter read date for services provided under this Agreement as well as the charges for Delivery Service to be provided by Buyer's Host Utility and charges for any Discretionary Services purchased by Buyer from Buyer's Host Utility. Buyer acknowledges that charges for Delivery Service and any Discretionary Services are per the Host Utility's tariff and are not part of the PowerSupply Coordination Services and Electricity provided hereunder. Buyer shall receive a separate invoice per Facility unless Buyer selects the Aggregated Billing option as described in this paragraph and reflected in a "Billing Contract Information and Selection Form." "Aggregated Billing" means that billing for Buyer's Facility(ies) may be combined into a single monthly invoice (excepting however, that a aggregated invoice may contain no more than fifty (50) Facilities. If Buyer has more than fifty (50) Facility(ies), Buyer shall receive more than one aggregated invoice). If Buyer selects Aggregated Billing, Direct Energy shall choose the day of the month on which to deliver an invoice to Buyer based upon the Facility(ies) meter read dates. In the event Buyer desires to discontinue Aggregated Billing and instead receive a separate invoice for each Facility, Buyer shall submit such request in writing to Direct Energy and Direct Energy shall separate Buyer's invoice provided that there are no outstanding invoice balance(s) on Buyer's Facility(ies).

If in any month Direct Energy does not receive the information necessary to invoice Buyer or uses information obtained from a third party meter reading service, Direct Energy may use estimated data or the third party meter usage data to calculate Buyer's invoice and, upon receipt of actual data in the case of an estimated read, reconcile the amount billed on future invoices. If Buyer's Facility(ies) have any interval meters, Buyer acknowledges that the usage information for such meters contained on the Direct Energy invoice may vary from that contained upon the Host Utility bill as a result of different billing cycles being utilized for those meter reads.

In no event shall any adjustments or corrections be made to any amount billed after the lapse of the longer of twenty-four (24)

months from the date of the invoice or the time frame permitted by the Regional Transmission Operator, the Independent System Operator or the Host Utility's tariff for adjustments to consumption information.

**7. Credit:**

Direct Energy may request that Buyer provide financial information sufficient for Direct Energy to complete a credit review prior to providing service hereunder. If, prior to commencing service or at any time during the Term of this Agreement, Direct Energy has good faith concerns about the creditworthiness of Buyer or Buyer's ability to perform hereunder, Direct Energy may require that Buyer provide reasonable credit assurance(s), in an amount and in a form determined by Direct Energy in a commercially reasonable manner, including but not limited to, an escrow account, deposit, letter of credit, or parental guaranty.

**8. Title, Control and Possession:**

Title to, control and possession of Energy shall pass from Direct Energy to Buyer at the Point of Delivery.

**9. Load Change Information:**

In order to assist Direct Energy in providing accurate expected usage information to Buyer's Host Utility, Buyer shall timely notify Direct Energy of any anticipated significant changes in its actual usage. Without limiting Buyer's obligation to provide such notice, Buyer shall give Direct Energy at least thirty (30) days' notice ("Notice of Load Change") prior to removing a Facility(ies) from service hereunder as a result of ceasing operations (closing of the Facility(ies) or sale of the Facility(ies) to an unrelated third party) at such Facility(ies). Buyer shall be responsible for payment of any Actual Damages incurred by Direct Energy, if any, as a result of any such changes.

Also, if Buyer has a change in usage of 25% or more for its Facilities, Direct Energy may pass through the resulting cost increases to Buyer. If Direct Energy elects to pass through such cost increases, Direct Energy will calculate the amount of such costs in a commercially reasonable manner and submit an invoice to Buyer, which invoice will be due and payable pursuant to the payment terms of this Agreement.

**10. Change in Law or Regulation:**

If regulatory changes shift costs from the Host Utility or ERCOT to Direct Energy or from Direct Energy to the Host Utility or ERCOT, then such costs or credits may be passed through to the Buyer. If any laws, orders, decisions, or regulations are passed, modified, implemented or interpreted by judicial or regulatory order administrative proceeding or legislative enactment, or if there is a change in rate class which applies to Buyer's Facilities, which creates additional costs not currently included in the Price or increases in the cost components of the Price ("Incremental Charges"), then Direct Energy may pass through such Incremental Charges to be paid by Buyer in addition to the Price and in accordance with the payment terms in this Agreement.

**11. Limitation of Liability Disclaimer:**

EXCEPT WITH RESPECT TO REMEDIES OTHERWISE SPECIFICALLY PROVIDED FOR IN THIS AGREEMENT, LIABILITY IS LIMITED TO ACTUAL DAMAGES AS THE SOLE AND EXCLUSIVE REMEDY AND ALL OTHER REMEDIES OR DAMAGES AT LAW OR IN EQUITY ARE EXPRESSLY WAIVED. IN NO EVENT SHALL EITHER PARTY BE LIABLE TO THE OTHER FOR ANY INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR BUSINESS INTERRUPTION DAMAGES. EACH PARTY AGREES THAT IT HAS A DUTY TO MITIGATE DAMAGES AND AGREES THAT IT WILL USE COMMERCIALY REASONABLE EFFORTS TO MINIMIZE ANY DAMAGES IT MAY INCUR AS A RESULT OF THE OTHER PARTY'S PERFORMANCE OR NON-PERFORMANCE OF THIS AGREEMENT.

TO THE MAXIMUM EXTENT POSSIBLE UNDER LAW, ARTICLE 2 OF THE UNIFORM COMMERCIAL CODE SHALL APPLY TO ENERGY SOLD HEREUNDER. DIRECT ENERGY MAKES NO REPRESENTATIONS OR WARRANTIES OTHER THAN THOSE EXPRESSLY SET FORTH IN THIS AGREEMENT, AND EXPRESSLY DISCLAIMS AND NEGATES ALL OTHER REPRESENTATIONS AND WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

**12. Right To Rescind:**

If the aggregate demand at all of Buyer's Facility(ies) is less than fifty (50) kW, Buyer has until midnight of the third (3rd) federal business day following the date that Buyer executes this Agreement to call Direct Energy at 1-(888)-925-9115 and cancel (rescind) this Agreement.

**13. Termination:**

This Agreement may be terminated at any time after the date hereof (i) by mutual consent in writing by the Parties, (ii) by either Party if there has been an Event of Default that is not cured within fifteen (15) calendar days of the defaulting Party's receipt of written notice from the non-defaulting Party; (iii) by Direct Energy if Buyer fails to provide the credit assurance requested pursuant to the credit provisions of this Agreement, within seven (7) days of being requested by Direct Energy; or (iv) during a Monthly Renewal pursuant to the Term, by either Party upon providing the other Party with thirty (30) days prior written notice.

In the event Direct Energy terminates this Agreement pursuant to (ii) above due to non-payment by Buyer, Direct Energy may, in accordance with Texas PUC regulations disconnect Buyer's service hereunder; but, if the Facility(ies) to be terminated are critical

care facility(ies), then Direct Energy shall comply with the TDSP and the Texas PUC regulations prior to disconnecting service hereunder.

Upon the termination of this Agreement or the expiration of the Term, if Direct Energy has not disconnected service, Buyer must: (1) arrange to receive service from, and transitioned to, another supplier or (2) pay the market based costs for a Monthly Renewal (s).

#### 14. Effect of Termination:

In the event of termination as provided in this Agreement, all further obligations of the Parties under this Agreement shall terminate without further liability of the Parties, except for the payment by the owing Party of any sums due and owing to the other Party for services rendered prior to the termination date, Actual Damages (in the event of termination under subsection (ii) or (iii) of section 13 above), any indemnification or confidentiality obligation of either Party which has arisen hereunder and any other obligation hereunder which by its nature survives the termination of this Agreement.

In the event this Agreement expires or is terminated and Buyer is still receiving Services from Direct Energy, Buyer shall continue to pay Direct Energy the Monthly Renewal rates defined in this Agreement until the Facility(ies) are no longer being served by Direct Energy.

#### 15. Applicable Law:

As to all matters of construction and interpretation, this Agreement shall be construed, interpreted, and governed under and by the laws of the State of Texas, without regard to its choice of law provisions. If the aggregate demand at all of Buyer's Facility(ies) is greater than fifty (50) kW, then both Parties agree that it is their intention to agree to terms and conditions different from those set forth in the "Customer Protection Rules for Retail Electric Service" as amended, or as may be amended in the future (the "Customer Rules") currently beginning with Section 25.471 of the Public Utility Commission of Texas Substantive Rules Applicable to Electric Service Providers. In the event that there is any conflict between the terms contained in this Agreement and the Customer Rules, this Agreement shall control. The Parties expressly acknowledge that certain terms and conditions addressed in the Customer Rules may not be provided for or referred to in this Agreement, and, in such event, it is the intent of the Parties that, except for Sections 25.495, 25.481, and 25.485(a)-(b) pertaining to termination and disconnection of service, such terms and conditions are not applicable to the Parties.

#### 16. Parties, Assignment:

This Agreement shall inure to and benefit the Parties hereto and their permitted successors and assigns. Neither Party may assign this Agreement without the prior written consent of the other Party, which consent shall not be unreasonably withheld, conditioned or delayed. Notwithstanding the above, Direct Energy may, without the consent of Buyer, assign this Agreement and its rights and obligations hereunder to any third party for the limited purpose of securing credit and financing or to any person or entity succeeding to all or substantially all of the assets of Direct Energy. Further, either Party may, without the need for consent from the other Party transfer or assign this Agreement to an Affiliate of such Party provided that such Affiliate has equivalent financial capability to that of the assigning Party and agrees to be bound by the terms and conditions hereof. Buyer agrees that it will execute any documents reasonably necessary to effectuate such assignment including, but not limited to, a letter of agency. As used herein, "Affiliate" shall mean with respect to any person, any other person (other than an individual) that, directly or indirectly, through one or more intermediaries, controls, or is controlled by, or is under common control with, such person. For purposes of the foregoing definitions, "control" means the direct or indirect ownership of more than fifty percent (50%) of the outstanding capital stock or other equity interests having ordinary voting power.

#### 17. Notices and Correspondence:

Except for when the Parties are effectuating a Transaction or Transaction Confirmation, any notice or other document to be given or served hereunder or under any document or instrument executed pursuant hereto, including without limitation any termination or disconnection notices, shall be in writing and shall be delivered to either the address specified below or the address to which bills are sent to Buyer. Notice sent by facsimile or other electronic means shall be deemed to have been received by the close of the business day on which it was transmitted or such earlier time as is confirmed by the receiving Party. Notice delivered by courier shall be deemed to have been received on the business day after it was sent or such earlier time as is confirmed by the receiving Party. Notice delivered by mail shall be deemed to have been received at the end of the third business day after the date of mailing by prepaid first class mail, except that when there is a strike affecting delivery of mail, all notices shall be delivered by courier or by facsimile or other electronic means.

Direct Energy  
Attn: Customer Service Manager  
1001 Liberty Avenue  
Pittsburgh, PA 15222  
Phone: (888) 925-9115  
Fax: (866) 421-0257  
Email: CustomerRelations@directenergy.com

HOUSING AUTHORITY OF LAREDO  
Attn: **Laura Llanes**  
2000 SAN FRANCISCO  
  
LAREDO, TX 78040  
Phone: (956) 722-4521  
Fax: (956) 722-6561

**18. Confidentiality:**

Neither Party will disclose the terms of this Agreement, or any information of the other Party which it knows or reasonably should know to be confidential or proprietary (other than to the party's employees, lenders, counsel, consultants, agents or accountants who have agreed to keep such terms confidential) except to the extent that disclosure is otherwise required by law, is required to carry out the terms of this Agreement or is made with the prior written consent of the other Party. Direct Energy agrees that such confidential treatment shall extend to Buyer's usage and consumption data which is not otherwise in the public domain. The parties shall be entitled to all remedies available at law or in equity to enforce, or seek relief in connection with this confidentiality obligation. This provision shall survive the termination of this Agreement for a period of two (2) years.

**19. Representations and Warranties:**

As a material inducement to entering into this Agreement, each Party (except where specifically stated otherwise), with respect to itself, hereby represents and warrants to the other Party as follows:

- (a) it is duly organized, validly existing and in good standing under the laws of the jurisdiction of its formation and is qualified to conduct its business in those jurisdictions necessary to perform this Agreement;
- (b) the execution and delivery of this Agreement are within its powers, have been duly authorized by all necessary actions and/or board approvals, and do not violate any of the terms or conditions in its governing documents or any contract to which it is a Party or any law applicable to it;
- (c) as of the date of service commencement hereunder, it shall have all regulatory authorizations necessary for it to legally perform its operations;
- (d) this Agreement constitutes a legal, valid and binding obligation of such Party enforceable against it in accordance with its terms, subject to bankruptcy, insolvency, reorganization, and other laws affecting creditors' rights generally and with regard to equitable remedies, subject to the discretion of the court before which proceedings to obtain same may be pending;
- (e) there are no bankruptcy, insolvency, reorganization, receivership or other similar proceedings pending or being contemplated by it or, to its knowledge, threatened against it;
- (f) if a broker has been involved in this transaction, such broker is an agent of Buyer in this transaction and may receive a commission to be paid by Direct Energy from payments received from Buyer under this Agreement;
- (g) if it is a property management company acting on behalf of the owner of the Facility(ies), it has the authority to execute and bind the Facility(ies) to this Agreement for the Term stated in the Pricing Attachment or Exhibit B, as applicable, and that the term of its property management agreement with the owner of the Facility(ies) is equal to or greater than the Term of this Agreement;
- (h) the Facility(ies) to be provided the services described herein are not contractually bound by another agreement for Electricity services that will overlap with the Term stated in the Pricing Attachment or Exhibit B, as applicable; and
- (i) Buyer represents and warrants that it is a "governmental entity" as defined in the Texas Government Code, Chapter 2251, or as amended thereafter.

Each Party covenants that it shall cause its respective representations and warranties to remain true and correct throughout the Term of this Agreement.

**20. Non-Appropriation:**

Buyer's payment obligations for services under this Agreement for each fiscal year during the Term are contingent upon approval by the governing body of the Buyer of an operating budget for each such fiscal year which identifies and approves sufficient funds for payment of obligations arising during said fiscal year. Buyer agrees that it will use its best efforts to obtain approval for the budgeting and appropriation of sufficient funding to pay its obligations under this Agreement for each fiscal year of the Term. In the event that either Party determines, at the end of any fiscal year, that sufficient funds have not been identified, budgeted and appropriated for payment of the obligations coming due for the next fiscal year, the Party shall have the right to terminate the Agreement at the end of the then current fiscal year by giving thirty (30) days prior written notice of termination. Buyer agrees to use its best efforts each and every year during the Term, to identify, and to have its governing body budget and appropriate, sufficient funds to pay Buyer's obligations under this Agreement, and to provide Direct Energy with at least thirty (30) days prior written notice of termination under this provision. Termination by Buyer or Direct Energy in accordance with this provision shall constitute a default by Buyer under this Agreement. Buyer represents and warrants to Direct Energy that it has reviewed its financial position and that it reasonably believes that its obligations under this Agreement for Buyer's current fiscal year are payable out of current revenues or funds on hand at the date of its execution of this Agreement, and that sufficient funds have been budgeted and appropriated by formal action of Buyer's governing body to pay such obligations. Buyer represents and warrants that if any funds are allocated to Buyer for energy costs for all or any portion of the Term, such funds will first be applied to the cost of Electricity provided hereunder. In addition, Buyer represents and warrants that such funds will not be used to pay for energy from any other provider for the Facilities covered under the Agreement.

**21. Waiver:**

No waiver by either party of any default by the other Party under this Agreement shall operate as a waiver of any future default, whether of a like or different character or nature. No delay or failure by Direct Energy in enforcing any part of this Agreement shall be deemed a waiver of any of its rights or remedies.

**22. Severability:**

The various provisions of this Agreement are severable. The invalidity, illegality or unenforceability of any portion or provision shall not affect the validity, legality or enforceability of any other portion or provision of this Agreement.

**23. Entire Agreement:**

This Agreement and the Confirmation contain the entire understanding of the parties with respect to the subject matter contained herein. There are no promises, covenants or understanding other than those expressly set forth herein. This Agreement may only be amended by a written instrument executed by both Parties.

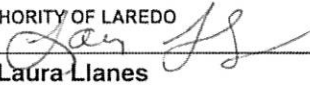
**24. Counterparts:**

This Agreement may be executed in one or more counterparts and each executed counterpart shall be considered an original, provided that such counterpart is delivered to the other Party by facsimile, mail, courier or electronic mail, all of which together shall constitute one and the same Agreement.

IN WITNESS WHEREOF, the Parties have caused this Agreement to be duly executed.

DIRECT ENERGY BUSINESS, LLC

By: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

HOUSING AUTHORITY OF LAREDO  
By:   
Print Name: Laura Llanes  
Title: Executive Director  
Date: 11/20/2014





This Confirmation is an integral part of the Agreement to which it is attached. Capitalized terms not defined in the Confirmation have the meaning referenced elsewhere in the Agreement.

#### Part I - Product and Pricing Description

The price per kWh to be paid by Buyer for the services provided hereunder during the Term of this Agreement (the "Price") as set forth on the Pricing Attachment. The Price includes applicable costs for Energy; ERCOT administrative fees; Ancillary Services; Nodal Congestion; Nodal Charges; losses associated with Transmission and Delivery Service; renewable energy costs, as required; and the PSC Services fee.

The Price does not include certain charges that are passed through to the Buyer without mark-up and are to be paid by Buyer in addition to the Price ("Pass Through Charges"). Pass Through Charges are stated as separate line item(s) on Buyer's invoice(s) and include charges for the following: 1) any sales taxes, transactional taxes or other governmental or regulatory imposed taxes, fees, or surcharges including, but not limited to, the public utilities gross receipt assessment fee and all costs associated with gross receipts tax, and 2) Delivery and Discretionary Services. Buyer acknowledges that charges for Delivery Service and any Discretionary Services are per the Host Utility's tariff.

The price per kWh during any Monthly Renewal will include the market-based costs for Energy as determined by Direct Energy, plus all other taxes, costs, charges or fees which are set forth in this Confirmation.

Buyer acknowledges that any costs assessed by the Host Utility or any third party as a result of Buyer's switch to or from Direct Energy, including but not limited to switching costs, are not included in the Price and shall be the responsibility of Buyer.

#### Additional Definitions:

##### "Nodal charges"

means the net impact of charges or credits resulting from ERCOT's migration to and use of the Nodal Market, including but not limited to charges for costs or credits resulting from Nodal Congestion. Nodal Charges shall be as assessed by ERCOT to Direct Energy pursuant to the ERCOT Nodal Protocols and as allocated by Direct Energy on a pro-rata basis.

#### Part II - Pricing Attachment

The Pricing Attachment for the Energy product described in Part I above is attached to, and is made a part of, this Confirmation. Buyer's execution of the Pricing Attachment shall constitute execution of the Confirmation.

#### Special Provisions applicable to this Confirmation:

None.

Notice: Buyer's execution and submission of this Pricing Attachment to Direct Energy shall constitute an offer by Buyer to Direct Energy to purchase Electricity on the terms set forth in the Agreement. The Agreement (including this Pricing Attachment) shall become effective only upon (i) such execution by Buyer of the Pricing Attachment and the Agreement; and (ii) the earlier of execution of the Agreement by Direct Energy or written confirmation by Direct Energy of its acceptance of the Agreement to Buyer.

**PRICING ATTACHMENT TO POWERSUPPLY COORDINATION SERVICES AGREEMENT**

dated November 20, 2014 between

**DIRECT ENERGY BUSINESS LLC**

and

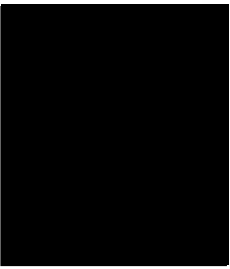
**HOUSING AUTHORITY OF LAREDO**

from the meter read(s) December, 2014 to the meter read(s) December, 2019

**ERCOT\_CI\_FP\_AI\_TX**

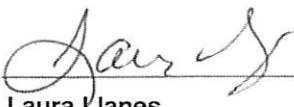
Location	Host Utility	Account Number	Utility Rate Class	Price (cents/kWh)	Historical Annual Usage
953 STREETLIGHT	AEP Texas		953	5.045	15,120
( Housing Authority of Laredo )	Central Company				
946 STREETLIGHT	AEP Texas		946	5.045	1,680
( Housing Authority of Laredo )	Central Company				
947 STREETLIGHT	AEP Texas		947	5.045	69,300
( Housing Authority of Laredo )	Central Company				
946 STREETLIGHT	AEP Texas		946	5.045	8,400
( Housing Authority of Laredo )	Central Company				
945 STREETLIGHT	AEP Texas		945	5.045	940
( Housing Authority of Laredo )	Central Company				
947 STREETLIGHT	AEP Texas		947	5.045	63,000
( Housing Authority of Laredo )	Central Company				
1506 FRANKFORT ST	AEP Texas		905	5.045	1,264
( Housing Authority of Laredo )	Central Company				
3004 MAIN AVE	AEP Texas		905	5.045	1,264
( Housing Authority of Laredo )	Central Company				
1812 FRANKFORT ST	AEP Texas		905	5.045	1,264
( Housing Authority of Laredo )	Central Company				
2000 SAN FRANCISCO AVE	AEP Texas		857	5.045	108,672
( Housing Authority of Laredo )	Central Company				
2100 SAN FRANCISCO AVE	AEP Texas		857	5.045	194,680
( Housing Authority of Laredo )	Central Company				
1608 FRANKFORT ST	AEP Texas		905	5.045	1,264
( Housing Authority of Laredo )	Central Company				
2807 DAVIS AVE	AEP Texas		905	5.045	3,780
( Housing Authority of Laredo )	Central Company				
6600 SPRINGFIELD AVE	AEP Texas		829	5.045	20
( Housing Authority of Laredo )	Central Company				
2201 SALTILLO ST	AEP Texas		855	5.045	16,312
( Housing Authority of Laredo )	Central Company				
2100 SAN FRANCISCO AVE	AEP Texas		907	5.045	3,780
( Housing Authority of Laredo )	Central Company				
3501 S ARKANSAS AVE	AEP Texas		857	5.045	24,472
( Housing Authority of Laredo )	Central Company				
700 JUAREZ AVE	AEP Texas		907	5.045	5,040
( Housing Authority of Laredo )	Central Company				
700 JUAREZ AVE	AEP Texas		857	5.045	654,000
( Housing Authority of Laredo )	Central Company				
1600 CIRCLE DR	AEP Texas		855	5.045	33,285
( Housing Authority of Laredo )	Central Company				
1908 CIRCLE DR	AEP Texas		905	5.045	1,264

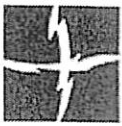
( Housing Authority of Laredo )	Central Company		904	5.045	844
1908 CIRCLE DR	AEP Texas				
( Housing Authority of Laredo )	Central Company		829	5.045	11,431
501 BRUNI ST	AEP Texas				
( Housing Authority of Laredo )	Central Company		905	5.045	1,264
1510 FRANKFORT ST	AEP Texas				
( Housing Authority of Laredo )	Central Company		905	5.045	1,264
1713 BLAIR ST	AEP Texas				
( Housing Authority of Laredo )	Central Company		905	5.045	1,264
2908 MAIN AVE	AEP Texas				
( Housing Authority of Laredo )	Central Company		905	5.045	1,264
2804 SANTA MARIA AVE	AEP Texas				
( Housing Authority of Laredo )	Central Company		905	5.045	1,264
1604 FRANKFORT ST	AEP Texas				
( Housing Authority of Laredo )	Central Company		829	5.045	1,809
2100 SAN FRANCISCO AVE	AEP Texas				
( Housing Authority of Laredo )	Central Company		905	5.045	1,264
1719 BLAIR ST	AEP Texas				
( Housing Authority of Laredo )	Central Company		908	5.045	7,440
2000 SAN FRANCISCO AVE	AEP Texas				
ODLT 400HPSF	Central Company				
( housing authority of laredo )			947	5.045	18,900
200 GALE ST	AEP Texas				
( Housing Authority of Laredo )	Central Company		855	5.045	24,173
200 GALE ST	AEP Texas				
( Housing Authority of Laredo )	Central Company		909	5.045	4,404
5900 TRADEWIND CIR	AEP Texas				
( Housing Authority of Laredo )	Central Company		907	5.045	7,560
200 GALE ST	AEP Texas				
( Housing Authority of Laredo )	Central Company		905	5.045	3,780
200 GALE ST	AEP Texas				
( Housing Authority of Laredo )	Central Company		905	5.045	1,264
402 E LOCUST ST	AEP Texas				
( Housing Authority of Laredo )	Central Company		905	5.045	1,264
3105 MARYLAND AVE	AEP Texas				
( Housing Authority of Laredo )	Central Company		829	5.045	1,200
500 RICHTER DR	AEP Texas				
( Housing Authority of Laredo )	Central Company		905	5.045	1,264
706 E PLUM ST	AEP Texas				
( Housing Authority of Laredo )	Central Company		905	5.045	1,264
3318 MARYLAND AVE	AEP Texas				
( Housing Authority of Laredo )	Central Company		905	5.045	1,264
3214 MARYLAND AVE	AEP Texas				
( Housing Authority of Laredo )	Central Company		905	5.045	1,264
708 E PLUM ST	AEP Texas				
( Housing Authority of Laredo )	Central Company		855	5.045	54,962
500 RICHTER DR	AEP Texas				
( Housing Authority of Laredo )	Central Company		905	5.045	1,264
703 RICHTER DR	AEP Texas				
( Housing Authority of Laredo )	Central Company		905	5.045	1,264
3319 MARYLAND AVE	AEP Texas				
( Housing Authority of Laredo )	Central Company		905	5.045	1,264
708 E ELM ST	AEP Texas				
( Housing Authority of Laredo )	Central Company		855	5.045	22,801
1641 E ELM LOOP	AEP Texas				
( Housing Authority of Laredo )	Central Company		855	5.045	7,381
3100 SEYMOUR CIR	AEP Texas				
( Housing Authority of Laredo )	Central Company		908	5.045	9,300
3120 N MEADOW AVE	AEP Texas				
( Housing Authority of Laredo )	Central Company		907	5.045	1,886
3120 N MEADOW AVE	AEP Texas				
( Housing Authority of Laredo )	Central Company		902	5.045	1,745
3120 N MEADOW AVE	AEP Texas				

( Housing Authority of Laredo ) 3120 N MEADOW AVE	Central Company AEP Texas		902	5.045	1,740
( Housing Authority of Laredo ) 600 CLEVELAND	Central Company AEP Texas		855	5.045	15,727
( Housing Authority of Laredo ) 600 CLEVELAND	Central Company AEP Texas		903	5.045	940
( Housing Authority of Laredo ) 600 CLEVELAND	Central Company AEP Texas		904	5.045	6,720
( Housing Authority of Laredo ) 2318 SALTILLO ST	Central Company AEP Texas		829	5.045	102
( Housing Authority of Laredo )	Central Company				

This Attachment is based on a Weighted Average Price. Any strikeouts of any of the accounts provided with a Weighted Average Price will render pricing for the accounts assigned with a Weighted Average Price null and void.

Accepted and Agreed to:

By:  Date: 11/20/14  
**Laura Llanes**  
**Executive Director**  
**Housing Authority of the City of Laredo, Texas**



**Direct  
Energy**  
Business

Housing Authority of Laredo  
Accounts Payable  
2000 San Francisco  
Laredo, TX 78040

Account Number:  
Invoice Number:  
Billing Date:

170790030416513  
March 20, 2017  
Page 1

Questions about your bill?  
Need a copy of your Terms  
of Service Document?  
Contact Direct Energy  
Business  
Customer Relations at  
CustomerRelations@  
DirectEnergy.com,  
or call us at 1-888-925-9115.

According to the terms  
contained in your energy  
service agreement with  
Direct Energy, if you end  
your service prior to the end  
of your agreement term, you  
may be charged an early  
termination fee. Please refer  
to your energy service  
agreement for details.

In the event that the Term of  
your Agreement has expired,  
your account will be  
invoiced at a Market Based  
Rate or MCPE rate. This rate  
is subject to change  
monthly. Please refer to your  
agreement for additional  
information.

#### ACCOUNT SUMMARY INFORMATION

Previous Balance	\$3,638.67
Payment Received - Thank You	-\$3,638.67
<b>Total Balance Forward</b>	<b>\$0.00</b>
Adjustments	\$0.00
Current Usage Charges	\$3,527.35
Tax Charges	\$66.98
<b>Total Current Charges</b>	<b>\$3,594.33</b>

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<b>Amount Due</b>	<b>\$3,594.33</b>
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The average price you paid for electric service this month: \$0.081/kWh

14-0000-4320

We are pleased to offer free online and over the phone bill payment options. Visit our Customer Service Center at [www.DirectEnergyBusiness.com](http://www.DirectEnergyBusiness.com) to pay your bill online or 1-888-329-7906 to pay by phone.

Enroll in paperless billing today and help reduce your carbon footprint at [business.directenergy.com/paperless](http://business.directenergy.com/paperless).

000012



#### GENERAL INFORMATION

The average price you paid reflects the total of all fixed and variable recurring charges, but does not include state and local sales taxes, reimbursement for the state miscellaneous gross receipt tax, and any nonrecurring charges or credits, divided by the kilowatt-hour consumption. The amount billed may include price changes allowed by law or regulatory actions.

Direct Energy Business - REP Certificate Number: 10011

For questions or concerns relating to this bill, or if you would like to see this information in Spanish, please contact Direct Energy's Customer Relations Department:

**8 AM - 6 PM EST, Monday through Friday**  
**CustomerRelations@DirectEnergy.com**  
**Phone: 1-888-925-9115**  
**Fax: 1-866-421-0257**

If mailing correspondence, please forward to  
**Direct Energy Business**  
**Attn: Customer Relations**  
**1001 Liberty Avenue**  
**Pittsburgh, PA 15222**

Delivery problems such as power outages are typically due to problems with local distribution facilities. For service problems call the utility's 24 hour service center at: AEP Texas Central Company (877)-373-4858

#### TERMS AND DEFINITIONS

**Late Payment Penalty** - A charge assessed for late payment in accordance with Public Utility Commission rules.

**Demand Charge** - A charge based on the rate at which electric energy is delivered to or by a system at a given instant, or averaged over a designated period, during the billing cycle.

**Energy Charge** - A charge based on the electric energy (kWh) consumed.

**PUC Assessment** - A fee assessed to recover the statutory fee for administering the Public Utility Regulatory Act.

**Sales Tax** - Sales tax collected by authorized taxing authorities, such as the state, cities and special purpose districts.

**Transition Charge** - A charge assessed to recover a TDU's charges for securitized costs associated with the transition to competition.

**Current Meter Read** - The meter reading at the end of the period for which the customer is being billed.

**Previous Meter Read** - The meter reading at the beginning the period for which the customer is being billed.

**kW**: Kilowatt, the standard unit for measuring electricity demand, equal to 1,000 watts.

**kWh**: Kilowatt-hour, the standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

#### Unauthorized Charges:

If you believe this bill includes any unauthorized charges, please contact Direct Energy Business's Customer Relations Department. You may also file a complaint with the Public Commission of Texas, P.O. Box 13326, Austin, TX 78711-3326, (512) 936-7120 or toll free in Texas at (888) 782-8477. Hearing and speech impaired individuals with text telephones (TTY) may contact the Commission at 1-866-787-9819.

### YOUR SERVICE CHARGES

700 JUAREZ AVE, LAREDO TX 78040

ESI-ID: 10032789465385281

Store Number :

PO #:

### Direct Energy Business : Current Charges

Meter# 558785678

Current meter read Actual-Total	March 14, 2017	0.2724
---------------------------------	----------------	--------

Previous meter read	February 13, 2017	0
---------------------	-------------------	---

Current period consists of 29 days	Difference	0.2724
------------------------------------	------------	--------

Meter Multiplier of 400 x Difference of 0.2724 = 108.8 kW

PowerFactor = 0

Current meter read Actual-Total	March 14, 2017	5,366
---------------------------------	----------------	-------

Previous meter read	February 13, 2017	5,257
---------------------	-------------------	-------

Current period consists of 29 days	Difference	109
------------------------------------	------------	-----

Meter Multiplier of 400 x Difference of 109 = 43,600 kWh

PowerFactor = 0

#### February 13, 2017 to March 14, 2017

Energy Charges - Fixed Price - 43,600 kWh Total @ \$0.05045/kWh	\$2,199.62
---	------------

Energy Charges - Reliability Must Run - 19,544.827586 kWh Total @ \$0.000109 /kWh-March-2017	\$2.13
--	--------

Energy Charges - Reliability Must Run - 24,055.172414 kWh Total @ \$0.0001 /kWh-February-2017	\$2.41
---	--------

Gross Receipts Reimb. - 0% Exempt	\$44.02
-----------------------------------	---------

TX Puc Assessment - 0% Exempt	\$3.67
-------------------------------	--------

Total Current Charges	\$2,251.85
-----------------------	------------

The average price you paid for electric service provided by Direct Energy Business this month is: \$0.051/kWh

### AEP Texas Central Company : Current Charges

Meter# 558785678

Current meter read Actual-Total	March 14, 2017	0.2724
---------------------------------	----------------	--------

Previous meter read	February 13, 2017	0
---------------------	-------------------	---

Current period consists of 29 days	Difference	0.2724
------------------------------------	------------	--------

Meter Multiplier of 400 x Difference of 0.2724 = 108.8 kW

PowerFactor = 0

Current meter read Actual-Total	March 14, 2017	5,366
---------------------------------	----------------	-------

Previous meter read	February 13, 2017	5,257
---------------------	-------------------	-------

Current period consists of 29 days	Difference	109
------------------------------------	------------	-----

Meter Multiplier of 400 x Difference of 109 = 43,600 kWh

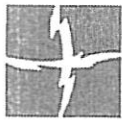
PowerFactor = 0

#### February 13, 2017 to March 14, 2017

BASIC CUSTOMER ADMINISTRATIVE CHARGES	\$3.26
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DELIVERY POINT CHARGE	\$15.81
-----------------------	---------

**000014**



**Direct  
Energy.**  
Business

Account Number: [REDACTED]  
Invoice Number: 170790030416513  
Billing Date: March 20, 2017  
Page 4

700 JUAREZ AVE, LAREDO TX (Continued)

ESI-ID: 10032789465385281

Store Number :

PO #:

DISTRIBUTION CHARGE	\$434.80
NUCLEAR DECOMMISSIONING CHARGE	\$0.51
TRANSITION CHARGE (TC2)	\$320.23
TRANSITION CHARGE (TC3)	\$111.05
ADVANCED METERING COST RECOVERY FAC	\$2.05
ENERGY EFFICIENCY COST RECOVERY	\$18.57
DISTRIBUTION COST RECOVERY FACTOR	\$63.17
TRANSMISSION CHARGE	\$139.92
POINT TO POINT TRANSMISSION - FIRM SCHEDULE 7	\$213.82
Gross Receipts Reimb. - 0% Exempt	\$17.80
TX Puc Assessment - 0% Exempt	\$1.49
Total Current Charges	\$1,342.48

The average price you paid for electric service provided by AEP Texas Central Company this month is: \$0.03/kWh

Contract Expiration Date: 11/30/2019

The average price you paid for electric service this month is: \$0.081 /kWh

**TOTAL CHARGES FOR ESI-ID 10032789465385281 \$3,594.33**

**000015**



**Direct  
Energy**  
Business

Horning Authority of Laredo  
Accounts Payable  
2000 San Francisco  
Laredo, TX 78040

Account Number:  
Invoice Number:  
Billing Date:

170470030127933  
February 16, 2017  
Page 1

Questions about your bill?  
Need a copy of your Terms  
of Service Document?  
Contact Direct Energy  
Business  
Customer Relations at  
CustomerRelations@  
DirectEnergy.com,  
or call us at 1-888-925-9115.

According to the terms  
contained in your energy  
service agreement with  
Direct Energy, if you end  
your service prior to the end  
of your agreement term, you  
may be charged an early  
termination fee. Please refer  
to your energy service  
agreement for details.

In the event that the Term of  
your Agreement has expired,  
your account will be  
invoiced at a Market Based  
Rate or MCPE rate. This rate  
is subject to change  
monthly. Please refer to your  
agreement for additional  
information.

#### ACCOUNT SUMMARY INFORMATION

Previous Balance	\$3,890.90
Payment Received - Thank You	-\$3,890.90
<b>Total Balance Forward</b>	<b>\$0.00</b>
Adjustments	\$0.00
Current Usage Charges	\$3,570.55
Tax Charges	\$68.12
<b>Total Current Charges</b>	<b>\$3,638.67</b>

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<b>Amount Due</b>	<b>\$3,638.67</b>
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The average price you paid for electric service this month: \$0.080/kWh

14-0000-4320 3,638.67

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000016



Account Number: [REDACTED]  
Invoice Number: 170470030127933  
Billing Date: February 16, 2017  
Page 2

## GENERAL INFORMATION

The average price you paid reflects the total of all fixed and variable recurring charges, but does not include state and local sales taxes, reimbursement for the state miscellaneous gross receipt tax, and any nonrecurring charges or credits, divided by the kilowatt-hour consumption. The amount billed may include price changes allowed by law or regulatory actions.

Direct Energy Business - REP Certificate Number: 10011

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Fax: 1-866-421-0257

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**Attn: Customer Relations**  
**1001 Liberty Avenue**  
**Pittsburgh, PA 15222**

Delivery problems such as power outages are typically due to problems with local distribution facilities. For service problems call the utility's 24 hour service center at: AEP Texas Central Company (877)-373-4858

## TERMS AND DEFINITIONS

Late Payment Penalty - A charge assessed for late payment in accordance with Public Utility Commission rules.

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Energy Charge - A charge based on the electric energy (kWh) consumed.

PUC Assessment - A fee assessed to recover the statutory fee for administering the Public Utility Regulatory Act.

Sales Tax - Sales tax collected by authorized taxing authorities, such as the state, cities and special purpose districts.

Transition Charge - A charge assessed to recover a TDU's charges for securitized costs associated with the transition to competition.

Current Meter Read - The meter reading at the end of the period for which the customer is being billed.

Previous Meter Read: The meter reading at the beginning the period for which the customer is being billed.

kW: Kilowatt, the standard unit for measuring electricity demand, equal to 1,000 watts.

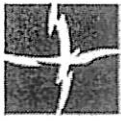
kWh: Kilowatt-hour, the standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

### Unauthorized Charges:

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000017





**Direct  
Energy.**  
Business

Account Number: [REDACTED]  
Invoice Number: 170470030127933  
Billing Date: February 16, 2017  
Page 3

### YOUR SERVICE CHARGES

700 JUAREZ AVE, LAREDO TX 78040

ESI-ID: 10032789465385281

Store Number :

PO #:

### Direct Energy Business : Current Charges

Meter# 558785678

Current meter read Actual-Total	February 13, 2017	0.2672	
Previous meter read	January 13, 2017	0	
Current period consists of 31 days	Difference	0.2672	
Meter Multiplier of 400 x Difference of 0.2672 =			106.8 kW
PowerFactor = 0			

Current meter read Actual-Total	February 13, 2017	5,257	
Previous meter read	January 13, 2017	5,145	
Current period consists of 31 days	Difference	112	
Meter Multiplier of 400 x Difference of 112 =			44,800 kWh
PowerFactor = 0			

*January 13, 2017 to February 13, 2017*

Energy Charges - Fixed Price - 44,800 kWh Total @ \$0.05045/kWh	\$2,260.16
Energy Charges - Reliability Must Run - 17,341.935484 kWh Total @ \$0.0001 /kWh-February-2017	\$1.73
Energy Charges - Reliability Must Run - 27,458.064516 kWh Total @ \$0.000095 /kWh-January-2017	\$2.61

Gross Receipts Reimb. - 0% Exempt	\$45.22
TX Puc Assessment - 0% Exempt	\$3.77

Total Current Charges **\$2,313.49**

The average price you paid for electric service provided by Direct Energy Business this month is: \$0.051/kWh

### AEP Texas Central Company : Current Charges

Meter# 558785678

Current meter read Actual-Total	February 13, 2017	0.2672	
Previous meter read	January 13, 2017	0	
Current period consists of 31 days	Difference	0.2672	
Meter Multiplier of 400 x Difference of 0.2672 =			106.8 kW
PowerFactor = 0			

Current meter read Actual-Total	February 13, 2017	5,257	
Previous meter read	January 13, 2017	5,145	
Current period consists of 31 days	Difference	112	
Meter Multiplier of 400 x Difference of 112 =			44,800 kWh
PowerFactor = 0			

*January 13, 2017 to February 13, 2017*

BASIC CUSTOMER ADMINISTRATIVE CHARGES	\$3.26
DELIVERY POINT CHARGE	\$15.81

**000018**



Account Number: [REDACTED]  
Invoice Number: 170470030127933  
Billing Date: February 16, 2017  
Page 4

700 JUAREZ AVE, LAREDO TX (Continued)

ESI-ID: 10032789465385281

Store Number :

PO #:

DISTRIBUTION CHARGE	\$434.80
NUCLEAR DECOMMISSIONING CHARGE	\$0.51
TRANSITION CHARGE (TC2)	\$320.23
TRANSITION CHARGE (TC3)	\$101.15
ADVANCED METERING COST RECOVERY FAC	\$2.05
ENERGY EFFICIENCY COST RECOVERY	\$20.52
DISTRIBUTION COST RECOVERY FACTOR	\$63.17
TRANSMISSION CHARGE	\$137.34
POINT TO POINT TRANSMISSION - FIRM SCHEDULE 7	\$207.21
Gross Receipts Reimb. - 0% Exempt	\$17.66
TX Puc Assessment - 0% Exempt	\$1.47
Total Current Charges	\$1,325.18

The average price you paid for electric service provided by AEP Texas Central Company this month is: \$0.029/kWh

Contract Expiration Date: 11/30/2019

The average price you paid for electric service this month is: \$0.08 /kWh

**TOTAL CHARGES FOR ESI-ID 10032789465385281 \$3,638.67**

000019



Housing Authority of Laredo  
Accounts Payable  
2000 San Francisco  
Laredo, TX 78040

Account Number: [REDACTED]  
Invoice Number: 170670030312127  
Billing Date: March 8, 2017  
Page 1

Questions about your bill?  
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of Service Document?  
Contact Direct Energy  
Business  
Customer Relations at  
CustomerRelations@  
DirectEnergy.com,  
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According to the terms  
contained in your energy  
service agreement with  
Direct Energy, if you end  
your service prior to the end  
of your agreement term, you  
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termination fee. Please refer  
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agreement for details.

In the event that the Term of  
your Agreement has expired,  
your account will be  
invoiced at a Market Based  
Rate or MCPE rate. This rate  
is subject to change  
monthly. Please refer to your  
agreement for additional  
information.

#### ACCOUNT SUMMARY INFORMATION

Previous Balance	\$828.04
Payment Received - Thank You	-\$828.04
<b>Total Balance Forward</b>	<b>\$0.00</b>
Adjustments	\$0.00
Current Usage Charges	\$809.31
Tax Charges	\$15.56
<b>Total Current Charges</b>	<b>\$824.87</b>

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<b>Amount Due</b>	<b>\$824.87</b>
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The average price you paid for electric service this month: \$0.154/kWh

11-0000-4320 824.87

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Enroll in paperless billing today and help reduce your carbon footprint at [business.directenergy.com/paperless](http://business.directenergy.com/paperless).

000020



Account Number: [REDACTED]  
Invoice Number: 170670030312127  
Billing Date: March 8, 2017  
Page 2

## GENERAL INFORMATION

Direct Energy Business - REP Certificate Number: 10011

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**Fax: 1-866-421-0257**

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**Attn: Customer Relations**  
**1001 Liberty Avenue**  
**Pittsburgh, PA 15222**

Delivery problems such as power outages are typically due to problems with local distribution facilities. For service problems call the utility's 24 hour service center at: AEP Texas Central Company (877)-373-4858

## TERMS AND DEFINITIONS

**Late Payment Penalty** - A charge assessed for late payment in accordance with Public Utility Commission rules.

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**kW**: Kilowatt, the standard unit for measuring electricity demand, equal to 1,000 watts.

**kWh**: Kilowatt-hour, the standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

## Unauthorized Charges:

If you believe this bill includes any unauthorized charges, please contact Direct Energy Business's Customer Relations Department. You may also file a complaint with the Public Commission of Texas, P.O.Box 13326, Austin, TX 78711-3326, (512) 936-7120 or toll free in Texas at (888) 782-8477. Hearing and speech impaired individuals with text telephones (TTY) may contact the Commission at 1-866-787-9819.

The average price you paid reflects the total of all fixed and variable recurring charges, but does not include state and local sales taxes, reimbursement for the state miscellaneous gross receipt tax, and any nonrecurring charges or credits, divided by the kilowatt-hour consumption. The amount billed may include price changes allowed by law or regulatory actions.

000021



**Direct  
Energy.**  
Business

Account Number: [REDACTED]  
Invoice Number: 170670030312127  
Billing Date: March 8, 2017  
Page 3

#### YOUR SERVICE CHARGES

947 STREETLIGHT, UNIT HPS 250, Laredo TX 78040

ESI-ID: 10032789454971961

Store Number :

PO #:

#### Direct Energy Business : Current Charges

Meter# UNMETERED

Service Period February 1, 2017 to March 2, 2017 Actual-Total

5,250 kWh

Meter Multiplier of

*February 1, 2017 to March 2, 2017*

Energy Charges - Fixed Price - 5,250 kWh Total @ \$0.05045/kWh

\$264.86

Energy Charges - Reliability Must Run - 181.034483 kWh Total @ \$0.000109 /kWh-March-2017

\$0.02

Energy Charges - Reliability Must Run - 5,068.965517 kWh Total @ \$0.0001 /kWh-February-2017

\$0.51

Gross Receipts Reimb. - 0% Exempt

\$5.30

TX Puc Assessment - 0% Exempt

\$0.44

Total Current Charges

\$271.13

The average price you paid for electric service provided by Direct Energy Business this month is: \$0.051/kWh

#### AEP Texas Central Company : Current Charges

Meter# UNMETERED

Service Period February 1, 2017 to March 2, 2017 Actual-Total

5,250 kWh

Meter Multiplier of

*February 1, 2017 to March 2, 2017*

BASIC CUSTOMER ADMINISTRATIVE CHARGES

\$3.20

DISTRIBUTION CHARGE

\$81.32

NUCLEAR DECOMMISSIONING CHARGE

\$0.09

TRANSITION CHARGE (TC2)

\$67.19

TRANSITION CHARGE (TC3)

\$23.01

DISTRIBUTION COST RECOVERY FACTOR

\$34.47

STREET LIGHTING - FACILITIES

\$303.00

TRANSMISSION CHARGE

\$13.19

POINT TO POINT TRANSMISSION - FIRM SCHEDULE 7

\$18.45

Gross Receipts Reimb. - 0% Exempt

\$9.06

TX Puc Assessment - 0% Exempt

\$0.76

Total Current Charges

\$553.74

The average price you paid for electric service provided by AEP Texas Central Company this month is: \$0.104/kWh

Contract Expiration Date: 11/30/2019

The average price you paid for electric service this month is:

\$0.155 /kWh

**TOTAL CHARGES FOR ESI-ID 10032789454971961**

**\$824.87**

**000022**





Honoring Authority of Laredo  
Accounts Payable  
2000 San Francisco  
Laredo, TX 78040

Account Number: [REDACTED]  
Invoice Number: 170340030007952  
Billing Date: February 3, 2017  
Page 1

Questions about your bill?  
Need a copy of your Terms  
of Service Document?  
Contact Direct Energy  
Business  
Customer Relations at  
CustomerRelations@  
DirectEnergy.com,  
or call us at 1-888-925-9115.

According to the terms  
contained in your energy  
service agreement with  
Direct Energy, if you end  
your service prior to the end  
of your agreement term, you  
may be charged an early  
termination fee. Please refer  
to your energy service  
agreement for details.

In the event that the Term of  
your Agreement has expired,  
your account will be  
invoiced at a Market Based  
Rate or MCPE rate. This rate  
is subject to change  
monthly. Please refer to your  
agreement for additional  
information.

#### ACCOUNT SUMMARY INFORMATION

Previous Balance	\$828.06
Payment Received - Thank You	-\$828.06
<b>Total Balance Forward</b>	<b>\$0.00</b>
Adjustments	\$0.00
Current Usage Charges	\$812.42
Tax Charges	\$15.62
<b>Total Current Charges</b>	<b>\$828.04</b>

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<b>Amount Due</b>	<b>\$828.04</b>
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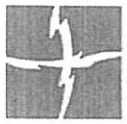
The average price you paid for electric service this month: \$0.155/kWh

11-0000-4320 828.04

We are pleased to offer free online and over the phone bill payment options. Visit our Customer Service Center at [www.DirectEnergyBusiness.com](http://www.DirectEnergyBusiness.com) to pay your bill online or 1-888-329-7906 to pay by phone.

Enroll in paperless billing today and help reduce your carbon footprint at [business.directenergy.com/paperless](http://business.directenergy.com/paperless).

000023



**Direct  
Energy**  
Business

Account Number:  
Invoice Number:  
Billing Date:

170340030007952  
February 3, 2017  
Page 2

## GENERAL INFORMATION

Direct Energy Business - REP Certificate Number: 10011

For questions or concerns relating to this bill, or if you would like to see this information in Spanish, please contact Direct Energy's Customer Relations Department:

**8 AM - 6 PM EST, Monday through Friday**  
**CustomerRelations@DirectEnergy.com**  
**Phone: 1-888-925-9115**  
**Fax: 1-866-421-0257**

If mailing correspondence, please forward to  
**Direct Energy Business**  
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**Pittsburgh, PA 15222**

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000024



Account Number: [REDACTED]  
Invoice Number: 170340030007952  
Billing Date: February 3, 2017  
Page 3

### YOUR SERVICE CHARGES

947 STREETLIGHT, UNIT HPS 250, Laredo TX 78040

ESI-ID: 10032789454971961

Store Number :

PO #:

### Direct Energy Business : Current Charges

Meter# UNMETERED

Service Period January 3, 2017 to February 1, 2017 Actual-Total

5,250 kWh

Meter Multiplier of

January 3, 2017 to February 1, 2017

Energy Charges - Fixed Price - 5,250 kWh Total @ \$0.05045/kWh

\$264.86

Energy Charges - Reliability Must Run - 5,250 kWh Total @ \$0.000095 /kWh-January-2017

\$0.50

Gross Receipts Reimb. - 0% Exempt

\$5.30

TX Puc Assessment - 0% Exempt

\$0.44

Total Current Charges

\$271.10

The average price you paid for electric service provided by Direct Energy Business this month is: \$0.051/kWh

### AEP Texas Central Company : Current Charges

Meter# UNMETERED

Service Period January 3, 2017 to February 1, 2017 Actual-Total

5,250 kWh

Meter Multiplier of

January 3, 2017 to February 1, 2017

BASIC CUSTOMER ADMINISTRATIVE CHARGES

\$3.20

DISTRIBUTION CHARGE

\$81.32

NUCLEAR DECOMMISSIONING CHARGE

\$0.09

TRANSITION CHARGE (TC2)

\$67.19

TRANSITION CHARGE (TC3)

\$23.15

DISTRIBUTION COST RECOVERY FACTOR

\$34.47

STREET LIGHTING - FACILITIES

\$303.00

TRANSMISSION CHARGE

\$13.19

POINT TO POINT TRANSMISSION - FIRM SCHEDULE 7

\$21.45

Gross Receipts Reimb. - 0% Exempt

\$9.12

TX Puc Assessment - 0% Exempt

\$0.76

Total Current Charges

\$556.94

The average price you paid for electric service provided by AEP Texas Central Company this month is: \$0.104/kWh

Contract Expiration Date: 11/30/2019

The average price you paid for electric service this month is:

\$0.155 /kWh

**TOTAL CHARGES FOR ESI-ID 10032789454971961**

**\$828.04**

000025



**Direct  
Energy**  
Business

Horizon Energy Authority of Laredo  
Accounts Payable  
2000 San Francisco  
Laredo, TX 78040

Account Number: [REDACTED]  
Invoice Number: 170300029956151  
Billing Date: January 30, 2017  
Page 1

Questions about your bill?  
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of Service Document?  
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CustomerRelations@  
DirectEnergy.com,  
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According to the terms  
contained in your energy  
service agreement with  
Direct Energy, if you end  
your service prior to the end  
of your agreement term, you  
may be charged an early  
termination fee. Please refer  
to your energy service  
agreement for details.

In the event that the Term of  
your Agreement has expired,  
your account will be  
invoiced at a Market Based  
Rate or MCPE rate. This rate  
is subject to change  
monthly. Please refer to your  
agreement for additional  
information.

#### ACCOUNT SUMMARY INFORMATION

Previous Balance	\$269.45
Payment Received - Thank You	-\$269.45
<b>Total Balance Forward</b>	<b>\$0.00</b>
Adjustments	\$0.00
Current Usage Charges	\$227.18
Tax Charges	\$4.05
<b>Total Current Charges</b>	<b>\$231.23</b>

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<b>Amount Due</b>	<b>\$231.23</b>
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The average price you paid for electric service this month: \$0.150/kWh

12-0000-4320 231.23

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000026



Account Number: [REDACTED]  
Invoice Number: 170300029956151  
Billing Date: January 30, 2017  
Page 2

## GENERAL INFORMATION

The average price you paid reflects the total of all fixed and variable recurring charges, but does not include state and local sales taxes, reimbursement for the state miscellaneous gross receipt tax, and any nonrecurring charges or credits, divided by the kilowatt-hour consumption. The amount billed may include price changes allowed by law or regulatory actions.

Direct Energy Business - REP Certificate Number: 10011

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000027



### YOUR SERVICE CHARGES

500 RICHTER DR, LAREDO TX 78040

ESI-ID: 10032789425327371

Store Number :

PO #:

### Direct Energy Business : Current Charges

Meter# 114896549

Current meter read Actual-Total	January 26, 2017	11.0304	
Previous meter read	December 27, 2016	0	
Current period consists of 30 days	Difference	11.0304	
Meter Multiplier of 1 x Difference of 11.0304 =			11.03 kW
PowerFactor = 0			

Current meter read Actual-Total	January 26, 2017	179,369	
Previous meter read	December 27, 2016	177,854	
Current period consists of 30 days	Difference	1,515	
Meter Multiplier of 1 x Difference of 1,515 =			1,515 kWh
PowerFactor = 0			

*December 27, 2016 to January 26, 2017*

Energy Charges - Fixed Price - 1,515 kWh Total @ \$0.05045/kWh \$76.43

Energy Charges - Reliability Must Run - 1,262.5 kWh Total @ \$0.000095 /kWh-January-2017 \$0.12

Energy Charges - Reliability Must Run - 252.5 kWh Total @ \$0.000099 /kWh-December-2016 \$0.02

Gross Receipts Reimb. - 0% Exempt \$1.53

TX Puc Assessment - 0% Exempt \$0.13

Total Current Charges \$78.23

The average price you paid for electric service provided by Direct Energy Business this month is: \$0.051/kWh

### AEP Texas Central Company : Current Charges

Meter# 114896549

Current meter read Actual-Total	January 26, 2017	11.0304	
Previous meter read	December 27, 2016	0	
Current period consists of 30 days	Difference	11.0304	
Meter Multiplier of 1 x Difference of 11.0304 =			11.03 kW
PowerFactor = 0			

Current meter read Actual-Total	January 26, 2017	179,369	
Previous meter read	December 27, 2016	177,854	
Current period consists of 30 days	Difference	1,515	
Meter Multiplier of 1 x Difference of 1,515 =			1,515 kWh
PowerFactor = 0			

*December 27, 2016 to January 26, 2017*

BASIC CUSTOMER ADMINISTRATIVE CHARGES \$3.26

DELIVERY POINT CHARGE \$15.81



Account Number: [REDACTED]  
Invoice Number: 170300029956151  
Billing Date: January 30, 2017  
Page 4

500 RICHTER DR, LAREDO TX (Continued)

ESI-ID: 10032789425327371

Store Number :

PO #:

DISTRIBUTION CHARGE	\$46.40
NUCLEAR DECOMMISSIONING CHARGE	\$0.05
TRANSITION CHARGE (TC2)	\$28.00
TRANSITION CHARGE (TC3)	\$12.12
ADVANCED METERING COST RECOVERY FAC	\$2.05
ENERGY EFFICIENCY COST RECOVERY	\$0.69
DISTRIBUTION COST RECOVERY FACTOR	\$6.74
TRANSMISSION CHARGE	\$14.15
POINT TO POINT TRANSMISSION - FIRM SCHEDULE 7	\$21.34
Gross Receipts Reimb. - 0% Exempt	\$2.21
TX Puc Assessment - 0% Exempt	\$0.18
Total Current Charges	\$153.00

The average price you paid for electric service provided by AEP Texas Central Company this month is: \$0.099/kWh

Contract Expiration Date: 11/30/2019

The average price you paid for electric service this month is: \$0.15 /kWh

**TOTAL CHARGES FOR ESI-ID 10032789425327371 \$231.23**

000029



Housing Authority of Laredo  
Accounts Payable  
2000 San Francisco  
Laredo, TX 78040

Account Number: [REDACTED]  
Invoice Number: 170590030236351  
Billing Date: February 28, 2017  
Page 1

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#### ACCOUNT SUMMARY INFORMATION

Previous Balance	\$231.23
Payment Received - Thank You	-\$231.23
<b>Total Balance Forward</b>	<b>\$0.00</b>
Adjustments	\$0.00
Current Usage Charges	\$272.55
Tax Charges	\$4.76
<b>Total Current Charges</b>	<b>\$277.31</b>

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<b>Amount Due</b>	<b>\$277.31</b>
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The average price you paid for electric service this month: \$0.137/kWh

12-0000-4320 277.31

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000030

Account Number: [REDACTED]  
Invoice Number: 170590030236351  
Billing Date: February 28, 2017  
Page 2

#### GENERAL INFORMATION

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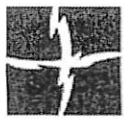
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**Direct  
Energy**  
Business

Account Number: [REDACTED]  
Invoice Number: 170590030236351  
Billing Date: February 28, 2017  
Page 3

### YOUR SERVICE CHARGES

500 RICHTER DR, LAREDO TX 78040

ESI-ID: 10032789425327371

Store Number :

PO #:

### Direct Energy Business : Current Charges

Meter# 114896549

Current meter read Actual-Total	February 24, 2017	13.5648	
Previous meter read	January 26, 2017	0	
Current period consists of 29 days	Difference	13.5648	
Meter Multiplier of 1 x Difference of 13.5648 =			13.564 kW
PowerFactor = 0			

Current meter read Actual-Total	February 24, 2017	181,361	
Previous meter read	January 26, 2017	179,369	
Current period consists of 29 days	Difference	1,992	
Meter Multiplier of 1 x Difference of 1,992 =			1,992 kWh
PowerFactor = 0			

#### January 26, 2017 to February 24, 2017

Energy Charges - Fixed Price - 1,992 kWh Total @ \$0.05045/kWh	\$100.50
Energy Charges - Reliability Must Run - 1,579.862069 kWh Total @ \$0.0001 /kWh-February-2017	\$0.16
Energy Charges - Reliability Must Run - 412.137931 kWh Total @ \$0.000095 /kWh-January-2017	\$0.04

Gross Receipts Reimb. - 0% Exempt	\$2.01
TX Puc Assessment - 0% Exempt	\$0.17

Total Current Charges \$102.88

The average price you paid for electric service provided by Direct Energy Business this month is: \$0.051/kWh

### AEP Texas Central Company : Current Charges

Meter# 114896549

Current meter read Actual-Total	February 24, 2017	13.5648	
Previous meter read	January 26, 2017	0	
Current period consists of 29 days	Difference	13.5648	
Meter Multiplier of 1 x Difference of 13.5648 =			13.564 kW
PowerFactor = 0			

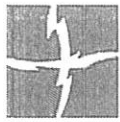
Current meter read Actual-Total	February 24, 2017	181,361	
Previous meter read	January 26, 2017	179,369	
Current period consists of 29 days	Difference	1,992	
Meter Multiplier of 1 x Difference of 1,992 =			1,992 kWh
PowerFactor = 0			

#### January 26, 2017 to February 24, 2017

BASIC CUSTOMER ADMINISTRATIVE CHARGES	\$3.26
DELIVERY POINT CHARGE	\$15.81

**000032**





**Direct  
Energy**  
Business

Account Number: [REDACTED]  
Invoice Number: 170590030236351  
Billing Date: February 28, 2017  
Page 4

500 RICHTER DR, LAREDO TX (Continued)

ESI-ID: 10032789425327371

Store Number :

PO #:

DISTRIBUTION CHARGE	\$46.40
NUCLEAR DECOMMISSIONING CHARGE	\$0.05
TRANSITION CHARGE (TC2)	\$36.82
TRANSITION CHARGE (TC3)	\$15.93
ADVANCED METERING COST RECOVERY FAC	\$2.05
ENERGY EFFICIENCY COST RECOVERY	\$0.91
DISTRIBUTION COST RECOVERY FACTOR	\$6.74
TRANSMISSION CHARGE	\$17.49
POINT TO POINT TRANSMISSION - FIRM SCHEDULE 7	\$26.39
Gross Receipts Reimb. - 0% Exempt	\$2.38
TX Puc Assessment - 0% Exempt	\$0.20
Total Current Charges	\$174.43

The average price you paid for electric service provided by AEP Texas Central Company this month is: \$0.086/kWh

Contract Expiration Date: 11/30/2019

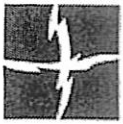
The average price you paid for electric service this month is:

\$0.137 /kWh

**TOTAL CHARGES FOR ESI-ID 10032789425327371**

**\$277.31**

000033



**Direct  
Energy**  
Business

Home Authority of Laredo  
Accounts Payable  
2000 San Francisco  
Laredo, TX 78040

Account Number:  
Invoice Number:  
Billing Date:

170610030261157  
March 2, 2017  
Page 1

Questions about your bill?  
Need a copy of your Terms  
of Service Document?  
Contact Direct Energy  
Business  
Customer Relations at  
CustomerRelations@  
DirectEnergy.com,  
or call us at 1-888-925-9115.

According to the terms  
contained in your energy  
service agreement with  
Direct Energy, if you end  
your service prior to the end  
of your agreement term, you  
may be charged an early  
termination fee. Please refer  
to your energy service  
agreement for details.

In the event that the Term of  
your Agreement has expired,  
your account will be  
invoiced at a Market Based  
Rate or MCPE rate. This rate  
is subject to change  
monthly. Please refer to your  
agreement for additional  
information.

#### ACCOUNT SUMMARY INFORMATION

Previous Balance	\$250.71
Payment Received - Thank You	-\$250.71
<b>Total Balance Forward</b>	<b>\$0.00</b>
Adjustments	\$0.00
Current Usage Charges	\$245.98
Tax Charges	\$4.73
<b>Total Current Charges</b>	<b>\$250.71</b>

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<b>Amount Due</b>	<b>\$250.71</b>
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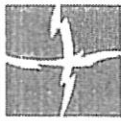
The average price you paid for electric service this month: \$0.156/kWh

13-0000-4320 250.71

We are pleased to offer free online and over the phone bill payment options. Visit our Customer Service Center at [www.DirectEnergyBusiness.com](http://www.DirectEnergyBusiness.com) to pay your bill online or 1-888-329-7906 to pay by phone.

Enroll in paperless billing today and help reduce your carbon footprint at [business.directenergy.com/paperless](http://business.directenergy.com/paperless).

000034



**Direct  
Energy**  
Business

Account Number:  
Invoice Number:  
Billing Date:

170610030261157  
March 2, 2017  
Page 2

The average price you paid reflects the total of all fixed and variable recurring charges, but does not include state and local sales taxes, reimbursement for the state miscellaneous gross receipt tax, and any nonrecurring charges or credits, divided by the kilowatt-hour consumption. The amount billed may include price changes allowed by law or regulatory actions.

## GENERAL INFORMATION

Direct Energy Business - REP Certificate Number: 10011

For questions or concerns relating to this bill, or if you would like to see this information in Spanish, please contact Direct Energy's Customer Relations Department:

**8 AM - 6 PM EST, Monday through Friday**  
**CustomerRelations@DirectEnergy.com**  
**Phone: 1-888-925-9115**  
**Fax: 1-866-421-0257**

If mailing correspondence, please forward to  
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**Attn: Customer Relations**  
**1001 Liberty Avenue**  
**Pittsburgh, PA 15222**

Delivery problems such as power outages are typically due to problems with local distribution facilities. For service problems call the utility's 24 hour service center at: AEP Texas Central Company (877)-373-4858

## TERMS AND DEFINITIONS

**Late Payment Penalty** - A charge assessed for late payment in accordance with Public Utility Commission rules.

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**Previous Meter Read** - The meter reading at the beginning of the period for which the customer is being billed.

**kW**: Kilowatt, the standard unit for measuring electricity demand, equal to 1,000 watts.

**kWh**: Kilowatt-hour, the standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

### Unauthorized Charges:

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000035



**Direct  
Energy™**  
Business

Account Number: [REDACTED]  
Invoice Number: 170610030261157  
Billing Date: March 2, 2017  
Page 3

### YOUR SERVICE CHARGES

200 GALE ST, UNIT 250HPSD, LAREDO TX 78041

ESI-ID: 10032789485279901

Store Number :

PO #:

### Direct Energy Business : Current Charges

Meter# UNMETERED

Service Period January 27, 2017 to February 27, 2017 Actual-Total 1,575 kWh

Meter Multiplier of

*January 27, 2017 to February 27, 2017*

Energy Charges - Fixed Price - 1,575 kWh Total @ \$0.05045/kWh \$79.46

Energy Charges - Reliability Must Run - 1,320.967742 kWh Total @ \$0.0001 /kWh-February-2017 \$0.13

Energy Charges - Reliability Must Run - 254.032258 kWh Total @ \$0.000095 /kWh-January-2017 \$0.02

Gross Receipts Reimb. - 0% Exempt \$1.59

TX Puc Assessment - 0% Exempt \$0.13

Total Current Charges \$81.33

The average price you paid for electric service provided by Direct Energy Business this month is: \$0.051/kWh

### AEP Texas Central Company : Current Charges

Meter# UNMETERED

Service Period January 27, 2017 to February 27, 2017 Actual-Total 1,575 kWh

Meter Multiplier of

*January 27, 2017 to February 27, 2017*

BASIC CUSTOMER ADMINISTRATIVE CHARGES \$3.20

DISTRIBUTION CHARGE \$24.40

NUCLEAR DECOMMISSIONING CHARGE \$0.03

TRANSITION CHARGE (TC2) \$20.16

TRANSITION CHARGE (TC3) \$6.95

DISTRIBUTION COST RECOVERY FACTOR \$10.34

STREET LIGHTING - FACILITIES \$90.90

TRANSMISSION CHARGE \$3.96

POINT TO POINT TRANSMISSION - FIRM SCHEDULE 7 \$6.43

Gross Receipts Reimb. - 0% Exempt \$2.78

TX Puc Assessment - 0% Exempt \$0.23

Total Current Charges \$169.38

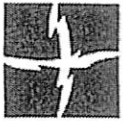
The average price you paid for electric service provided by AEP Texas Central Company this month is: \$0.106/kWh

Contract Expiration Date: 11/30/2019

The average price you paid for electric service this month is: \$0.157 /kWh

**TOTAL CHARGES FOR ESI-ID 10032789485279901 \$250.71**

**000036**



**Direct  
Energy**  
Business

Health Authority of Laredo  
Accounts Payable  
2000 San Francisco  
Laredo, TX 78040

Account Number:  
Invoice Number:  
Billing Date:

170590030236347  
February 28, 2017  
Page 1

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your account will be  
invoiced at a Market Based  
Rate or MCPE rate. This rate  
is subject to change  
monthly. Please refer to your  
agreement for additional  
information.

#### ACCOUNT SUMMARY INFORMATION

Previous Balance	\$218.82
Payment Received - Thank You	-\$218.82
<b>Total Balance Forward</b>	<b>\$0.00</b>
Adjustments	\$0.00
Current Usage Charges	\$224.17
Tax Charges	\$3.98
<b>Total Current Charges</b>	<b>\$228.15</b>

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<b>Amount Due</b>	<b>\$228.15</b>
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The average price you paid for electric service this month: \$0.148/kWh

15-0000-432D 228.15

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000037



Account Number: [REDACTED]  
Invoice Number: 170590030236347  
Billing Date: February 28, 2017  
Page 2

## GENERAL INFORMATION

The average price you paid reflects the total of all fixed and variable recurring charges, but does not include state and local sales taxes, reimbursement for the state miscellaneous gross receipt tax, and any nonrecurring charges or credits, divided by the kilowatt-hour consumption. The amount billed may include price changes allowed by law or regulatory actions.

Direct Energy Business - REP Certificate Number: 10011

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**Pittsburgh, PA 15222**

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## TERMS AND DEFINITIONS

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000038





Account Number: [REDACTED]  
Invoice Number: 170590030236347  
Billing Date: February 28, 2017  
Page 3

### YOUR SERVICE CHARGES

1641 E ELM LOOP, OFC, LAREDO TX 78043

ESI-ID: 10032789459996262

Store Number :

PO #:

### Direct Energy Business : Current Charges

Meter# 119344289

Current meter read Actual-Total	February 23, 2017	9.424	
Previous meter read	January 25, 2017	0	
Current period consists of 29 days	Difference	9.424	
Meter Multiplier of 1 x Difference of 9.424 =			9.424 kW
PowerFactor = 0			

Current meter read Actual-Total	February 23, 2017	87,012	
Previous meter read	January 25, 2017	85,494	
Current period consists of 29 days	Difference	1,518	
Meter Multiplier of 1 x Difference of 1,518 =			1,518 kWh
PowerFactor = 0			

*January 25, 2017 to February 23, 2017*

Energy Charges - Fixed Price - 1,518 kWh Total @ \$0.05045/kWh \$76.58

Energy Charges - Reliability Must Run - 1,151.586207 kWh Total @ \$0.0001 /kWh-February-2017 \$0.12

Energy Charges - Reliability Must Run - 366.413793 kWh Total @ \$0.000095 /kWh-January-2017 \$0.03

Gross Receipts Reimb. - 0% Exempt \$1.53

TX Puc Assessment - 0% Exempt \$0.13

Total Current Charges

\$78.39

The average price you paid for electric service provided by Direct Energy Business this month is: \$0.051/kWh

### AEP Texas Central Company : Current Charges

Meter# 119344289

Current meter read Actual-Total	February 23, 2017	9.424	
Previous meter read	January 25, 2017	0	
Current period consists of 29 days	Difference	9.424	
Meter Multiplier of 1 x Difference of 9.424 =			9.424 kW
PowerFactor = 0			

Current meter read Actual-Total	February 23, 2017	87,012	
Previous meter read	January 25, 2017	85,494	
Current period consists of 29 days	Difference	1,518	
Meter Multiplier of 1 x Difference of 1,518 =			1,518 kWh
PowerFactor = 0			

*January 25, 2017 to February 23, 2017*

BASIC CUSTOMER ADMINISTRATIVE CHARGES

\$3.26

DELIVERY POINT CHARGE

\$15.81

000039



Account Number: [REDACTED]  
Invoice Number: 170590030236347  
Billing Date: February 28, 2017  
Page 4

1641 E ELM LOOP, OFC, LAREDO TX (Continued)

ESI-ID: 10032789459996262

Store Number :

PO #:

DISTRIBUTION CHARGE	\$48.05
NUCLEAR DECOMMISSIONING CHARGE	\$0.06
TRANSITION CHARGE (TC2)	\$28.06
TRANSITION CHARGE (TC3)	\$12.14
ADVANCED METERING COST RECOVERY FAC	\$2.05
ENERGY EFFICIENCY COST RECOVERY	\$0.70
DISTRIBUTION COST RECOVERY FACTOR	\$6.98
TRANSMISSION CHARGE	\$12.09
POINT TO POINT TRANSMISSION - FIRM SCHEDULE 7	\$18.24
Gross Receipts Reimb. - 0% Exempt	\$2.14
TX Puc Assessment - 0% Exempt	\$0.18
Total Current Charges	\$149.76

The average price you paid for electric service provided by AEP Texas Central Company this month is: \$0.097/kWh

Contract Expiration Date: 11/30/2019

The average price you paid for electric service this month is:

\$0.148 /kWh

**TOTAL CHARGES FOR ESI-ID 10032789459996262**

**\$228.15**

000040



Housing Authority of Laredo  
Accounts Payable  
2000 San Francisco  
Laredo, TX 78040

Account Number: [REDACTED]  
Invoice Number: 170300029956148  
Billing Date: January 30, 2017  
Page 1

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of Service Document?  
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invoiced at a Market Based  
Rate or MCPE rate. This rate  
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monthly. Please refer to your  
agreement for additional  
information.

#### ACCOUNT SUMMARY INFORMATION

Previous Balance	\$214.37
Payment Received - Thank You	-\$214.37
<b>Total Balance Forward</b>	<b>\$0.00</b>
Adjustments	\$0.00
Current Usage Charges	\$214.92
Tax Charges	\$3.90
<b>Total Current Charges</b>	<b>\$218.82</b>

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<b>Amount Due</b>	<b>\$218.82</b>
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The average price you paid for electric service this month: \$0.164/kWh

15-0000-4320 218.82

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000041



**Direct  
Energy.**  
Business

Account Number: [REDACTED]  
Invoice Number: 170300029956148  
Billing Date: January 30, 2017  
Page 2

#### GENERAL INFORMATION

Direct Energy Business - REP Certificate Number: 10011

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If mailing correspondence, please forward to  
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**1001 Liberty Avenue**  
**Pittsburgh, PA 15222**

Delivery problems such as power outages are typically due to problems with local distribution facilities. For service problems call the utility's 24 hour service center at: AEP Texas Central Company (877)-373-4858

#### TERMS AND DEFINITIONS

**Late Payment Penalty** - A charge assessed for late payment in accordance with Public Utility Commission rules.

**Demand Charge** - A charge based on the rate at which electric energy is delivered to or by a system at a given instant, or averaged over a designated period, during the billing cycle.

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**Current Meter Read** - The meter reading at the end of the period for which the customer is being billed.

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#### Unauthorized Charges:

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000042



Account Number: [REDACTED]  
Invoice Number: 170300029956148  
Billing Date: January 30, 2017  
Page 3

### YOUR SERVICE CHARGES

1641 E ELM LOOP, OFC, LAREDO TX 78043

ESI-ID: 10032789459996262

Store Number :

PO #:

### Direct Energy Business : Current Charges

Meter# 119344289

Current meter read Actual-Total	January 25, 2017	11.612
Previous meter read	December 22, 2016	0
Current period consists of 34 days	Difference	11.612
Meter Multiplier of 1 x Difference of 11.612 =		11.612 kW
PowerFactor = 0		

Current meter read Actual-Total	January 25, 2017	85,494
Previous meter read	December 22, 2016	84,187
Current period consists of 34 days	Difference	1,307
Meter Multiplier of 1 x Difference of 1,307 =		1,307 kWh
PowerFactor = 0		

*December 22, 2016 to January 25, 2017*

Energy Charges - Fixed Price - 1,307 kWh Total @ \$0.05045/kWh \$65.94

Energy Charges - Reliability Must Run - 922.588235 kWh Total @ \$0.000095 /kWh-January-2017 \$0.09

Energy Charges - Reliability Must Run - 384.411765 kWh Total @ \$0.000099 /kWh-December-2016 \$0.04

Gross Receipts Reimb. - 0% Exempt \$1.32

TX Puc Assessment - 0% Exempt \$0.11

Total Current Charges \$67.50

The average price you paid for electric service provided by Direct Energy Business this month is: \$0.051/kWh

### AEP Texas Central Company : Current Charges

Meter# 119344289

Current meter read Actual-Total	January 25, 2017	11.612
Previous meter read	December 22, 2016	0
Current period consists of 34 days	Difference	11.612
Meter Multiplier of 1 x Difference of 11.612 =		11.612 kW
PowerFactor = 0		

Current meter read Actual-Total	January 25, 2017	85,494
Previous meter read	December 22, 2016	84,187
Current period consists of 34 days	Difference	1,307
Meter Multiplier of 1 x Difference of 1,307 =		1,307 kWh
PowerFactor = 0		

*December 22, 2016 to January 25, 2017*

BASIC CUSTOMER ADMINISTRATIVE CHARGES \$3.26

DELIVERY POINT CHARGE \$15.81

000043



Account Number: [REDACTED]  
Invoice Number: 170300029956148  
Billing Date: January 30, 2017  
Page 4

1641 E ELM LOOP, OFC, LAREDO TX (Continued)

ESI-ID: 10032789459996262

Store Number :

PO #:

DISTRIBUTION CHARGE	\$48.05
NUCLEAR DECOMMISSIONING CHARGE	\$0.06
TRANSITION CHARGE (TC2)	\$24.16
TRANSITION CHARGE (TC3)	\$10.45
ADVANCED METERING COST RECOVERY FAC	\$2.05
ENERGY EFFICIENCY COST RECOVERY	\$0.60
DISTRIBUTION COST RECOVERY FACTOR	\$6.98
TRANSMISSION CHARGE	\$14.92
POINT TO POINT TRANSMISSION - FIRM SCHEDULE 7	\$22.51
Gross Receipts Reimb. - 0% Exempt	\$2.28
TX Puc Assessment - 0% Exempt	\$0.19
Total Current Charges	\$151.32

The average price you paid for electric service provided by AEP Texas Central Company this month is: \$0.114/kWh

Contract Expiration Date: 11/30/2019

The average price you paid for electric service this month is: \$0.165 /kWh

**TOTAL CHARGES FOR ESI-ID 10032789459996262 \$218.82**

000044





Holding Authority of Laredo  
Accounts Payable  
2000 San Francisco  
Laredo, TX 78040

Account Number: [REDACTED]  
Invoice Number: 170590030236347  
Billing Date: February 28, 2017  
Page 1

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#### ACCOUNT SUMMARY INFORMATION

Previous Balance	\$218.82
Payment Received - Thank You	-\$218.82
<b>Total Balance Forward</b>	<b>\$0.00</b>
Adjustments	\$0.00
Current Usage Charges	\$224.17
Tax Charges	\$3.98
<b>Total Current Charges</b>	<b>\$228.15</b>

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<b>Amount Due</b>	<b>\$228.15</b>
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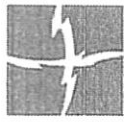
The average price you paid for electric service this month: \$0.148/kWh

15-0000-4320 228.15

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000045



**Direct  
Energy**  
Business

Account Number:  
Invoice Number:  
Billing Date:

170590030236347  
February 28, 2017  
Page 2

#### GENERAL INFORMATION

Direct Energy Business - REP Certificate Number: 10011

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**kW**: Kilowatt, the standard unit for measuring electricity demand, equal to 1,000 watts.

**kWh**: Kilowatt-hour, the standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

#### Unauthorized Charges:

If you believe this bill includes any unauthorized charges, please contact Direct Energy Business's Customer Relations Department. You may also file a complaint with the Public Commission of Texas, P.O. Box 13326, Austin, TX 78711-3326, (512) 936-7120 or toll free in Texas at (888) 782-8477. Hearing and speech impaired individuals with text telephones (TTY) may contact the Commission at 1-866-787-9819.

The average price you paid reflects the total of all fixed and variable recurring charges, but does not include state and local sales taxes, reimbursement for the state miscellaneous gross receipt tax, and any nonrecurring charges or credits, divided by the kilowatt-hour consumption. The amount billed may include price changes allowed by law or regulatory actions.

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Account Number: [REDACTED]  
Invoice Number: 170590030236347  
Billing Date: February 28, 2017  
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### YOUR SERVICE CHARGES

1641 E ELM LOOP, OFC, LAREDO TX 78043

ESI-ID: 10032789459996262

Store Number :

PO #:

### Direct Energy Business : Current Charges

Meter# 119344289

Current meter read Actual-Total	February 23, 2017	9.424	
Previous meter read	January 25, 2017	0	
Current period consists of 29 days	Difference	9.424	
Meter Multiplier of 1 x Difference of 9.424 =			9.424 kW
PowerFactor = 0			

Current meter read Actual-Total	February 23, 2017	87,012	
Previous meter read	January 25, 2017	85,494	
Current period consists of 29 days	Difference	1,518	
Meter Multiplier of 1 x Difference of 1,518 =			1,518 kWh
PowerFactor = 0			

*January 25, 2017 to February 23, 2017*

Energy Charges - Fixed Price - 1,518 kWh Total @ \$0.05045/kWh \$76.58

Energy Charges - Reliability Must Run - 1,151.586207 kWh Total @ \$0.0001 /kWh-February-2017 \$0.12

Energy Charges - Reliability Must Run - 366.413793 kWh Total @ \$0.000095 /kWh-January-2017 \$0.03

Gross Receipts Reimb. - 0% Exempt \$1.53

TX Puc Assessment - 0% Exempt \$0.13

Total Current Charges

\$78.39

The average price you paid for electric service provided by Direct Energy Business this month is: \$0.051/kWh

### AEP Texas Central Company : Current Charges

Meter# 119344289

Current meter read Actual-Total	February 23, 2017	9.424	
Previous meter read	January 25, 2017	0	
Current period consists of 29 days	Difference	9.424	
Meter Multiplier of 1 x Difference of 9.424 =			9.424 kW
PowerFactor = 0			

Current meter read Actual-Total	February 23, 2017	87,012	
Previous meter read	January 25, 2017	85,494	
Current period consists of 29 days	Difference	1,518	
Meter Multiplier of 1 x Difference of 1,518 =			1,518 kWh
PowerFactor = 0			

*January 25, 2017 to February 23, 2017*

BASIC CUSTOMER ADMINISTRATIVE CHARGES \$3.26

DELIVERY POINT CHARGE \$15.81

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Account Number: [REDACTED]  
Invoice Number: 170590030236347  
Billing Date: February 28, 2017  
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1641 E ELM LOOP, OFC, LAREDO TX (Continued)

ESI-ID: 10032789459996262

Store Number :

PO #:

DISTRIBUTION CHARGE	\$48.05
NUCLEAR DECOMMISSIONING CHARGE	\$0.06
TRANSITION CHARGE (TC2)	\$28.06
TRANSITION CHARGE (TC3)	\$12.14
ADVANCED METERING COST RECOVERY FAC	\$2.05
ENERGY EFFICIENCY COST RECOVERY	\$0.70
DISTRIBUTION COST RECOVERY FACTOR	\$6.98
TRANSMISSION CHARGE	\$12.09
POINT TO POINT TRANSMISSION - FIRM SCHEDULE 7	\$18.24
Gross Receipts Reimb. - 0% Exempt	\$2.14
TX Puc Assessment - 0% Exempt	\$0.18
Total Current Charges	\$149.76

The average price you paid for electric service provided by AEP Texas Central Company this month is: \$0.097/kWh

Contract Expiration Date: 11/30/2019

The average price you paid for electric service this month is: \$0.148 /kWh

**TOTAL CHARGES FOR ESI-ID 10032789459996262 \$228.15**

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