



ADDENDUM #1

Request for Proposals (RFP) No. LHA 2021-0728 Information Systems Assessment & Consultant Services

The following addendum is hereby made a part of RFP No. LHA 2021-0728-1 Information Systems Assessment and Consultant Services.

Please note the following clarifications:

1. LHA's Response to Questions

Question # 1: Is a resume required to be submitted by the proposer only?

Response: The LHA requires that the proposer submit a resume for herself/himself and include any capabilities, such as certifications, trainings or services. Additionally, it is recommended that the proposer includes the resumes for any team member or staff that will be directly involved with the work stated in this RFP. There is no limitation as to how many resumes may be uploaded to the Procurement Portal.

Question # 2: What is the period of performance for this RFP?

Response: The period of performance will be established after the time of award. The LHA will meet with the selected proposer to determine the duration of the contract. In most instances, the LHA will initiate a contract for one year with the option to renew for additional years.

Question # 3: Is cybersecurity part of this RFP?

Response: Yes, cybersecurity must be taken into account when recommending methods, process improvements, hardware and software upgrades or changes to functionality.



Question # 4: What is the current network infrastructure at the LHA?

Response: Our existing network is based on copper 10/100 CAT-5 cable connecting to Netgear M5300-52G ProSafe switches trunked together at the Administration building. The Netgears at the Administration building are connected to another Netgear M5300 at the IT Building via 2 pairs of 1 GB fiber aggregated for a 2 Gb connection. An additional 48 port Ubiquiti switch is trunked to the Netgear at the IT Building. Another office is connected to the IT Building by a shielded CAT-6 cable through conduit.

The Agency currently has about 50 users scattered among multiple housing developments throughout the city and one user at a town 90 miles away and another office at a town about 50 miles away. All remote locations are connected to the central office via IPsec VPN using Spectrum Business Class 100/10 coax Internet service. The Administrative Campus is running Spectrum 100/100 dedicated fiber Internet service. All remote locations are running iCop firewalls and are in the process of being phased out for pFSense firewalls (about 40% completed). The Administrative Campus firewall is also pFSense.

Our offices were running Windows 7 desktops; however, these are being phased out and are being replaced with Dell AiO desktops running Windows 10 Pro (at about 65% completion). The Administrative Campus has approximately 35 users.

Our Administrative Campus is being remodeled and with it our network. Once completed, our network will be based on 10Gb OM3 fiber between buildings with Ubiquiti switches, 10 GB aggregate switches, CAT-6A copper cable to the desktop, wifi APs and cameras.

Question # 5: How many servers are currently in place at the LHA?

Response: We have five primary servers, three are home-brewed solutions running Windows 2008 R2 that used to host our old tenant accounting system, procurement system and payroll system; and are now being used as file servers. One has an LTO-5 tape drive as a backup solution for these three servers. The other two servers are Dell 720s running CentOS 7.1 and are being used as virtualization hosts for our agency website, email server and about 12 windows 7 desktops which were used by staff at our remote locations to access our old tenant accounting software via VPN. We also have three smaller

servers, one of which was used as a host for our Sophos antivirus central console and fileserver, another which is used to host a Drobo NAS and also act as a fileserver, and another running Centos 7.1 which also acts as a fileserver and as a virtualization host for our legacy accounting system (Windows XP) and our inventory control system (also Windows XP). There is one other Dell fileserver running Windows 2003 R2 that is being phased out. We have been looking into replacing our servers with Dell R720s and another high capacity / high speed storage system to handle scanned documents.

Question # 6: Are the servers virtual?

Response: Our email server, web server for our main agency website, our legacy accounting system and our inventory control system are all virtualized.

Question # 7: What is the LHA utilizing for email services?

Response: Zimbra Collaborative Suite Community Edition v 8.8.15_GA_3968.FOSS hosted on a virtualized instance of CentOS 7.1.

Question # 8: Is the LHA using any cloud services?

Response: Our tenant accounting software is Yardi Voyager which is a cloud-based SaaS. Our Yardi package also includes our applicant portal (waiting list applications), landlord portal (landlord self-help) and procurement system. We will also be rolling out a tenant portal (tenant self-help). We are also accepting rent payments via rentpayment.com. Our payroll system is Kronos aka UKG which is also a cloud based SaaS. We are also in the discovery phase of selecting an online backup / disaster recovery service.

DocuSigned by:

Valeria Cabello

By: A8DA966955E54F9...
Valeria Cabello, Procurement Officer

Date: August 6, 2021